# 2016 Agenda BACK TO THE FUTURE

CK TO THE FUTURE // OCTOBER 17-19

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GLOBAL WELLNESS SUMMIT // TYROL 2016

#### SUNDAY, OCTOBER 16, 2016 **PRE-SUMMIT ACTIVITIES** 9:00 am - 6:00 pm Summit Concierge & Registration Open Foyer, KitzKongress Sponsored by LEMI 9:00 am - 5:00 pm **Highlights of Tyrol & Innsbruck** Enjoy a walking tour of charming Old Town Innsbruck, a two-time Leaves and returns to KitzKongress host of the Olympic Winter Games with a rich 800-year history, and experience a ride up the Nordkette for lunch while savoring the gorgeous view of the Alps. The trip will end the day at Austria's award winning "bio wellness hotel," Stanglwirt, where the Hauser family will entertain with a tour and cocktail reception. Conclusion of Agua Dome's Thermal Spa in the Alps 1:30 pm Bus arrives back Experience the extensive pools, saunas, steams and spa treatments at this exquisite thermal spa with breathtaking views. Agua Dome is at KitzKongress the biggest and most modern hotel in Tyrol. Trip includes overnight stay, breakfast, dinner, use of facilities and other special experiences. 2:00 pm - 2:45 pm Meeting: All Press Delegates Cassandra Cavanah, Founder, Cavanah Communications, U.S. Odeon Room, KitzKongress Beth McGroarty, Director, Research and Public Relations, Global Main Floor Wellness Summit, U.S. \*See the entire list of press delegates attending the Summit at the end of this agenda.

<b>3:00 pm - 3:45 pm</b> Cristall Room,	Knowledge Workshop: Sponsored by Universal Companies
KitzKongress Up One Level	Generational Harmony: Keeping Pace and Keeping Peace Adapting Education and Training for Groovy Boomers and #GenMe
	<b>Paul J. Jablonski,</b> Director, Wellness and Beauty Learning Center & Events, Universal Companies, U.S. <b>Anita Lumpkin,</b> Director of Education, Universal Companies, U.S.
	Introduced by <b>Michelle Gamble</b> , Vice President, Global Business Development, Global Wellness Summit, U.S.
<b>3:00 pm - 3:45 pm</b> Aurora Room,	Knowledge Workshop: Sponsored by Delos Living LLC
KitzKongress Up one Level	(ROW) Return on Wellness: The latest projects and findings behind wellness activation in real estate and hospitality
	Alfredo Carvajal, President, Delos International & Signature Program, Delos Living LLC, U.S. Whitney Gray, Senior Vice President, Delos International & Signature Program, Delos Living LLC, U.S.
	Introduced by Leah Burton, Change Agent, Burton Enterprises, U.S.
<b>4:00 pm - 4:45 pm</b> Cristall Room, KitzKongress	Knowledge Workshop: Sponsored by Weight Watchers International
Up one Level	Know Thy Self Awareness Techniques for Personal and Global Transformation
	Dondeena Bradley, PhD, Vice President, Global Innovation, Weight Watchers International, Inc., U.S. Theresa DiMasi, Vice President, Content & Editor in Chief, Weight Watchers International, Inc., U.S. Kyia Downing, Possibilitarian, Global Innovation, Weight Watchers International, Inc., U.S.
	Introduced by Leah Burton, Change Agent, Burton Enterprises, U.S.
<b>4:00 pm - 4:45 pm</b> Aurora Room.	Knowledge Workshop: Sponsored by Lefay Resorts
KitzKongress Up one Level	Can Wellness Be Sustainable and Stylish?
	Alcide Leali, Managing Director, Lefay Resorts, Italy
	Introduced by <b>Michelle Gamble</b> , Vice President, Global Business Development, Global Wellness Summit, U.S.
<b>5:00 pm - 5:45 pm</b> Cristall Room, KitzKongress	Knowledge Workshop: Sponsored by Medical Spa & Wellness Group
Up one Level	Healthness - The Next Revolution! Integrating high value Medical Concepts and Illness Prevention into the Spa & Wellness Industry
	Chris Keen, CEO, Medical Spa & Wellness Group, Austria

	Introduced by Michelle Gamble, Vice President, Global Business
	Development, Global Wellness Summit, U.S.
5:00 pm - 5:45 pm Aurora Room,	Knowledge Workshop: Sponsored by Zeel Networks, Inc.
KitzKongress Up one Level	<b>Zeel Massage On-Demand a Year Later: Growing the Pie</b> An Interactive Workshop on How Spas Can Recapture Lost Revenue Through On-Demand Staffing
	Samer Hamadeh, Founder & CEO, Zeel Networks, Inc., U.S.
	Introduced by Leah Burton, Change Agent, Burton Enterprises, U.S.
<b>5:00 pm - 6:00 pm</b> Palladium Ballroom,	Meeting: For All Speakers and Presenters
KitzKongress Main Floor	Nancy Davis, SVP & Executive Director, Global Wellness Summit, U.S.
	Sue DePalma, Producer, Global Wellness Summit, U.S.
	Susie Ellis, Chairman & CEO, Global Wellness Summit U.S. Giselle Fernandez, Journalist & Film Maker, U.S.
<b>6:00 pm - 6:45 pm</b> Palladium Ballroom,	Meeting: For All First Time Delegates
KitzKongress	Nancy Davis, SVP & Executive Director, Global Wellness Summit,
Main Floor	
	Sue DePalma, Producer, Global Wellness Summit, U.S. Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S.
	Andrew Gibson, Vice President, Spa & Wellness, FRHI Hotels &
	Resorts, UAE
	<b>Sue Harmsworth</b> , MBE, Chairman & Founder, ESPA International, UK <b>Mia Kyricos</b> , President, Kyricos & Associates LLC, U.S.
	Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria
	Alexandra Plessier, Manager of Marketing & Operations, Global
	Wellness Summit, U.S.
7:00 pm - 9:00 pm	Welcome Cocktail Reception
Hotel Zur Tenne	"Herzlich Willkommen in Kitzbühel"
(Vorderstadt 8)	Attire: Casual or Tyrolean
9:00 pm	Get Together: All Global Wellness Institute Initiative Chairs
Hotel Zur Tenne Lounge on 2 <sup>nd</sup> Floor	Nancy Davis, SVP & Executive Director, Global Wellness Institute,
	U.S. <b>Susie Ellis</b> , Chairman & CEO, Global Wellness Institute, U.S.
	Beatrice Hochegger, Operations Coordinator, Global Wellness Institute, U.S.
	Initiative Chairs: Julie Bach, Executive Director, Wellness for Cancer, U.S.: Wellness
	for Cancer Initiative
	Dr. Marc Cohen, Professor, RMIT University, Australia: The World Retreat Study Initiative
	Jean-Guy de Gabriac, Founder & CEO, TIP TOUCH
	International, Belgium: Career Development Initiative
2016 Global Wellness Summit	Agenda Page <b>3</b> of <b>22</b> Last updated on 3 October 2016 at 5:04 PM

Don Genders, CEO, Design for Leisure, UK: Hydrothermal Initiative Mia Kyricos, President, Kyricos & Associates LLC, U.S.: Wellness Communities Initiative

Guillaume Lefevre, President & Founder, THÉMAÉ Paris, France: Minister of Wellness, Minister of Happiness Initiative Amy McDonald, Owner, Under a Tree, U.S.: Global Hot Springs

Initiative Renee Moorefield, PhD, CEO, Wisdom Works Group, U.S.: The Future of Well Work Initiative

Alla Sokolova, Founder & CEO, Inbalans, Latvia: Baltic to the Black Sea Initiative

Lisa Starr, Senior Consultant, Wynne Business, U.S.: Consulting Best Practices Initiative

Mark Wuttke, President & Chief Operating Officer, Babor, North America, U.S.: Beauty Initiative

## Three Concurrent Casual Kaffee Conversations (Open to All)

You're invited to the inaugural group of **Kaffee Conversations**, an after-hours networking opportunity with a dash of Austrian hospitality. Come meet fellow delegates and connect over a shared passion. Think of it as chatting with friends—old and new—in your living room.

We decided to create these Kaffee Conversations in part because we're staying in hotels throughout Kitzbühel, and thought it would be fun (and productive) to offer places for people to gather, and to give those gatherings a little extra meaning. The topics were chosen based on your stated interests; we identified a few people who have expertise in these areas and put their names on this list, hoping they would find it fun to join. *Everyone is invited*—just choose a topic based on your passion and have fun!

10:00 pm - 11:00 pm TBD

1. Let's talk about medical wellness

Hosts: Dr. Marc Cohen, Professor, RMIT University, Australia Sue Harmsworth, MBE, Chairman & Founder, ESPA International, UK

**Dr. Abdulrahaman Bin Ali**, Partner, Enaya Care International Co. Ltd., Saudi Arabia

**Dr. Nicola Angelo Fortunati**, Terme & Spa General Director, Italian Hospitality Collection, Italy

**Dr. Russell Greenfield**, President, Greenfield Consulting, LLC, U.S. **Dr. Massimo Gualerzi,** Chief Health Officer, Terme di Salsomaggiore e Tabiano, Italy

**Dr. Fikry Isaac**, Founder & CEO, WellWorld Consulting LLC, U.S. **Neal Kitchen, PhD**, Vice President, Strategy & Development, HydroPeptide, LLC, U.S.

**Dr. Harry F. König**, Head of Medical Care, Brenners Park Hotel & Spa, Germany

**Dr. Imke König**, Spa Director, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany

**Dr. Paul Limburg**, Medical Director, Mayo Clinic Global Business Solutions, U.S.

**Dr. Janice Pride-Boone**, Founder & Medical Director, Strong Me, U.S. **Dr. Dieter Resch**, CEO, VIVAMAYR Altaussee GmbH, Austria **Dr. Kamal Sawan**, President, Sawan Surgical Aesthetics PLLC and Sawan Global Consulting LLC, U.S.

Dr. Wolfgang Schachinger, Ayurveda & Medical Doctor, Haus der

	Gesundheit, SOMA GmbH, Austria Dr. Christine Stossier, Assistant Medical Director, VIVAMAYR Medical Clinic, Austria Dr. Harald Stossier, Medical Director, VIVAMAYR Medical Clinic, Austria and anyone else who would like to discuss the topic of <i>medical</i> <i>wellness!</i>
10:00 pm - 11:00 pm TBD	<ol> <li>Let's talk about creativity, inspiration and happiness</li> <li>Hosts: Maggie Hsu, Advisor, Zappos, U.S.</li> <li>Gina Diez Barroso, President &amp; CEO, Grupo Diarq, Mexico</li> <li>Prof. Gerry Bodeker, PhD, Green Templeton College, University of Oxford; Dept of Epidemiology, Columbia University, New York, UK Jan-Emmanuel De Neve, PhD, Associate Professor of Economics and Strategy at Saïd Business School, University of Oxford, UK Jeremy McCarthy, Group Director of Spa &amp; Wellness, Mandarin Oriental Hotel Group, Hong Kong</li> <li>Dietmar Mueller-Elmau, CEO &amp; Owner, Schloss Elmau Luxury Spa &amp; Cultural Hideaway, Germany</li> <li>David Clay Large, Senior Fellow, Institute of European Studies, UC Berkley, U.S.</li> <li>Edie Weiner, President &amp; CEO, The Future Hunters, U.S.</li> <li>and anyone else who would like to discuss the topic of <i>creativity</i>,</li> </ol>
	inspiration and happiness!
10:00 pm - 11:00 pm TBD	<ol> <li>Let's share ideas on how to solve the labor shortage in our industry</li> <li>Hosts: Wendy Bosalavage, President, American Leisure, U.S. Jean-Guy de Gabriac, Founder &amp; CEO, TIP TOUCH International, Belgium</li> <li>CG Funk, Consultant, Funk Consulting, U.S.</li> <li>Eva-Maria Adamer-König, Head of Institute &amp; Medical Doctor, FH JOANNEUM, University of Applied Sciences, Austria</li> <li>Beata Aleksandrowicz, Founder &amp; Director of Training, Pure Massage Spa Training Method®, U.S.</li> <li>Julie Bach, Executive Director, Wellness for Cancer, U.S.</li> <li>Daniel Binder, Head of MBA Program, International Hospitality &amp; Spa Management, FH JOANNEUM Institute Health and Tourism Management, Austria</li> <li>Anne Bramham, Owner &amp; Founder, Advanced Spa Therapy Education Certification Council, U.S.</li> <li>Christine Clinton, President, International Spa &amp; Salon Services, U.S.</li> <li>Jean-Marc Delacourt, Founder &amp; CEO, Pure Massage Spa Training Method®, UK</li> <li>Kristi Dickinson, Executive Board Member, Advanced Spa Therapy Education Certification Council, U.S.</li> <li>Irene Forte, Brand Manager, Rocco Forte Hotels, UK</li> <li>Anna-Cari Gund, Managing Director, Raison d´Etre &amp; President, CIDESCO, Sweden</li> <li>Bryan Hoare, Wellness Lead, Naufar Wellness &amp; Recovery, Qatar Ulrike Kuhnhenn, Academic Dean, Swiss School of Tourism and Hospitality, Switzerland</li> <li>Roland Lymann, Lecturer &amp; Project Manager, University of Applied</li> </ol>

Science and Arts Lucerne, Institute of Tourism, Switzerland Prof. Teresa Mang, Lecturer, Health & Wellbeing Tourism, IMC University of Applied Sciences Krems, Austria Reneta McCarthy, Senior Lecturer, Cornell University, School of Hotel Administration, U.S. Eleni Michopoulou, PhD, Senior Lecturer Business Management, University of Derby, UK Prof. Hubert Siller, Chair, MCI Tourism Business Department, MCI Management Center, Innsbruck, Austria Isobel Stockdale, Head of Spa, Tourism & Wellness, University of Derby, UK John Toomey, CEO, Speaker & Author, Australian Wellness Education and Training, Australia Darani Winnie Tsao, Director, Paradigm Wellness Pte. Ltd., Singapore Tamás Várhelyi, PhD, College Professor, Eszterhazy Karoly University College, Hungary Desiree Watson, Founder & CEO, Wellness Interactive, Inc., U.S. Alex Zotos, CEO & Principal, Elly Lukas School, Australia ...and anyone else who would like to discuss the topic of how to solve the labor shortage in our industry!

MONDAY, OCTOBER 17, 2016 DAY ONE		
6:30 am - 8:45 am At your hotel	Breakfast	
<b>8:00 am - 6:00 pm</b> Foyer, KitzKongress	Summit Concierge & Registration Open Sponsored by LEMI	
9:00 am - 9:30 am Palladium Ballroom, KitzKongress Main Floor	General Session: Opening by Moving Art Beauty is in the Eye of the Beholder. Behold Louie Schwartzberg and his View of Beauty. Louie Schwartzberg, Founder, Moving Art, U.S.	
9:30 am - 9:50 am Palladium Ballroom, KitzKongress Main Floor	General Session: Welcome & Opening Remarks Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S. Sue Harmsworth, Co-Chair, 2016 Summit; MBE, Chairman & Founder, ESPA International, UK Dr. Franz Linser, Co-Chair, 2016 Summit; CEO, Linser Hospitality GmbH, Austria	
<b>9:50 am - 9:55 am</b> Palladium Ballroom, KitzKongress Main Floor	General Session: Meet Our 2016 Summit Emcee Giselle Fernandez, Latin American Spokesperson, Emmy Award- Winning Journalist, Philanthropist, Filmmaker, Women and Children's Rights Advocate, U.S.	
<b>9:55 am - 10:00 am</b> Palladium Ballroom, KitzKongress Main Floor	General Session: An Austrian Welcome from the Cradle of Wellness Tourism Dr. Jürgen Bodenseer, President, Wirtschaftskammer Tirol, Austria	
<b>10:05 am - 10:30 am</b> Palladium Ballroom, KitzKongress Main Floor	General Session: Keynote Wellness 2030 - From Old Fashioned Industrial Romance to Data Buddhism David Bosshart, PhD, CEO, Gottlieb Duttweiler Institute (GDI), Switzerland	
10:30 am - 11:00 am	Networking Energy Break Sponsored by Éminence Organic Skin Care	
<b>11:00 am - 11:20 am</b> Palladium Ballroom, KitzKongress Main Floor	General Session: Presentation Two Researchers with A Lot of Balls Katherine Johnston, Senior Research Fellow, Global Wellness Institute, U.S. Ophelia Yeung, Senior Research Fellow, Global Wellness Institute,	

	U.S.
	Research Report sponsored by: Biologique Recherche Elemis HydraFacial Miraval Performance Health Spafinder Wellness The BodyHoliday Treatwell Two Bunch Palms Universal Companies
11:20 am - 11:35 am Palladium Ballroom, KitzKongress Main Floor	General Session: Short Keynote Wellness as It Was Meant to Be
	Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria
<b>11:35 am - 12:15 am</b> Palladium Ballroom, KitzKongress	<b>General Session: Panel</b> The Naked Truth About European Spa and Wellness Traditions
Main Floor	<b>Moderator: Anna Bjurstam,</b> Vice President of Spas & Wellness, Six Senses Hotels Resorts Spas, Thailand; Owner, Raison d'Etre, Sweden
	<ul> <li>Participants:</li> <li>Aldina Duarte Ramos, Global Director, Well-being Product, Accor Hotels, Luxury &amp; Upscale Brands, France</li> <li>Adrian Egger, Director International Business Development, Linser Hospitality GmbH, Austria</li> <li>Lasse Eriksen, Development Manager, Nordic Hotels &amp; Resorts - Farris Bad, Norway</li> <li>Alla Sokolova, Founder &amp; CEO, Inbalans, Latvia</li> </ul>
<b>12:30 pm – 1:00 pm</b> Palladium Ballroom, KitzKongress Main Floor	Press Conference for Media and Press Delegates
12:30 pm - 2:30 pm Hotel Rasmushof	Interactive Lunch: "Ask the Expert" Table Topic Discussions Sponsored by Canyon Ranch
	Roundtable discussions with designated experts. Each table will have a specific topic. Choose any table you like and ask questions of the experts.
	List of table topics and hosts coming soon.
2:30 pm - 2:50 pm Palladium Ballroom, KitzKongress Main Floor	General Session: Keynote Back to the Roots to Manage the Future
	<b>Dr. Harald Stossier,</b> Medical Director, VIVAMAYR Medical Clinic, Austria

<b>2:50 pm - 3:20 pm</b> Palladium Ballroom, KitzKongress Main Floor	General Session: Interviews Honoring the Past - "BACK to the Future" Balthasar Hauser, Owner, Biohotel Stanglwirt, Austria Richard Schmitz, CEO, H/S/M Hotel und Spa Management, Germany
	Interviewed by: Giselle Fernandez, Journalist & Filmmaker, U.S.
<b>3:20 pm - 3:35 pm</b> Palladium Ballroom, KitzKongress	<b>General Session: Short Keynote</b> What Neuroscience Teaches us About Beauty
Main Floor	Claudia Aguirre, PhD, Neuroscientist and Mind-Body Expert, U.S.
<b>3:35 pm - 3:45 pm</b> Palladium Ballroom, KitzKongress	General Session: Short Remarks Beauty and Wellness: A Fresh Way Forward
KitzKongress Main Floor	Mark Wuttke, President & Chief Operating Officer, Babor, North America, U.S.
<b>3:45 pm - 3:55 pm</b> Palladium Ballroom,	General Session: Short Remarks Introduction to the Time Capsule
KitzKongress Main Floor	Edie Weiner, President & CEO, The Future Hunters, U.S.
<b>3:55 pm - 4:00 pm</b> Palladium Ballroom, KitzKongress	Explanation Regarding How the Breakout Sessions Work and Details about Tonight's Dine Around Mixer
Main Floor	Giselle Fernandez, Journalist & Filmmaker, U.S.
4:00 pm - 4:30 pm	Networking Energy Break Sponsored by Sanitas Skincare
4:30 pm – 5:20 pm Palladium Ballroom,	<b>OPTION 1: Mainstage Panel</b> Integrative Medicine - Is This the Future?
KitzKongress Main Floor	<b>Moderator: Sue Harmsworth</b> , MBE, Chairman & Founder, ESPA International, UK
	<b>Participants:</b> <b>Dr. Elke Benedetto-Reisch</b> , Medical Director, Lanserhof Group, Austria
	<b>Dr. Harry F. König</b> , Head of Medical Care, Brenners Park Hotel & Spa, Germany
	<b>Dr. Imke König</b> , Spa Director, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany <b>Dr. Christine Stossier</b> , Assistant Medical Director, VIVAMAYR Medical Clinic, Austria
4.70 pm 5:20 pm	ODTION 2: Proskout Discussion Forum
<b>4:30 pm - 5:20 pm</b> Odeon Room, KitzKongress Main Floor	<b>OPTION 2: Breakout Discussion Forum</b> The Intersection of Beauty and Wellness: Understanding the Emotional, Physical, Psychological, and Social Relationship Between Beauty, Health and Wellness.

	<b>Facilitator: Mark Wuttke,</b> Chair of Beauty Initiative, Global Wellness Institute, U.S.; President & Chief Operating Officer, Babor, North America, U.S.
	<ul> <li>Participants:</li> <li>Mike Bruggeman, CEO, Organic Male OM4, U.S.</li> <li>Barbara Close, Founder &amp; CEO, Naturopathica, U.S.</li> <li>Pierre-Louis Delapalme, CEO, Biologique Recherche, France</li> <li>Mary-Elizabeth Gifford, Board of Directors &amp; Chief Strategy</li> <li>Advisor, Demeter-USA, U.S.</li> <li>Neal Kitchen, PhD, VP of Strategy and Development,</li> <li>HydroPeptide LLC, U.S.</li> <li>Tristan Lagarde, International Sales Director, Phytomer, France</li> <li>Ghislain Waeyaert, CEO, Deep Nature Development, France</li> </ul>
<b>4:30 pm - 5:20 pm</b> Cristall Room, KitzKongress	<b>OPTION 3: Breakout Discussion Forum</b> Roots & Wings: The Enduring Legacy of Wellness
Up one Level	<b>Moderator: Anne Bramham,</b> Owner & Founder, American Spa Therapy Education Certification Council, U.S.
	Participants: Dr. Regina Webersberger, Medical Doctor, Kneipp Kurhaus der Marienschwestern vom Karmel, Austria Prof. Hildegard Wittlinger, Director, Dr. Vodder Academy International, Austria
<b>4:30 pm - 5:20 pm</b> Breakout Rooms I & II, KitzKongress	<b>OPTION 4: Breakout Discussion Forum</b> Wake upYou Should Care About The Staffing Crisis!
Up one Level	Facilitators: Wendy Bosalavage, Chair of the Internship Program, Global Career Development Initiative, Global Wellness Institute, U.S.; President, American Leisure, U.S.
	Jean-Guy de Gabriac, Chair of Global Career Development Initiative, Global Wellness Institute, U.S.; Founder & CEO, TIP TOUCH International, Belgium
	<b>CG Funk</b> , Chair of the Careership Program, Global Career Development Initiative, Global Wellness Institute, U.S.; Consultant, Funk Consulting, U.S.
<b>4:30 pm - 5:20 pm</b> Aurora Room, KitzKongress Up one Level	<b>OPTION 5: Wellness Tourism Roundtable</b> Wellness Tourism 2.0: How to Make a Destination Successful by Incorporating Wellness
	Facilitators: Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria Professor Dr. Terry Stevens, Professor of Tourism Innovation, School of Management, Swansea University, Wales, UK
	<b>Participants: Gemma Arribas,</b> Project Manager, Health & Welfare, Iniciativa Actua, Andorra
	Charles Davidson, CEO & Co-Founder, Peninsula Hot Springs, Australia
	Samantha Foster, Director, Destination Spa Management Ltd, Thailand

	<ul> <li>Leila Krešić-Jurić, Director of Tourism Sector, Croatian Chamber of Economy, Croatia</li> <li>Dr. Paul J. Limburg, Medical Director, Mayo Clinic Global Business Solutions, U.S.</li> <li>Joshua Luckow, Executive Director, Canyon Ranch, U.S.</li> <li>Eleni Michopoulou, PhD, Senior Lecturer Business Management, University of Derby, UK</li> <li>Carrie Phelps, Director, Membership &amp; Resource Development, National Wellness Institute, U.S.</li> <li>Robert Ranzi, Cluster Manager, Standortagentur Tirol, Austria Tamás Várhelyi, PhD, College Professor, Eszterhazy Karoly University College, Hungary</li> <li>David Wickline, Chairman, Alchemy Ventures Group, U.S.</li> </ul>
<b>5:30 pm - 6:20 pm</b> Palladium Ballroom, KitzKongress Main Floor	OPTION 1: Mainstage Panel Hotel Chains vs. Family Owned Hotels: Learning From One Another Moderator: Dr. Franz Linser, CEO, Linser Hospitality GmbH, Austria Participants: To be announced soon.
<b>5:30 pm - 6:20 pm</b> Odeon Room, KitzKongress Main Floor	OPTION 2: Breakout Showcase and Q&A Sauna Aufguss - Hot Doesn't Get Any Cooler Than This! Lasse Eriksen, Development Manager, Nordic Hotels & Resorts - Farris Bad, Norway Rob Keijzer, Sauna Aufguss World Champion, Netherlands Lay Pang Ong, Sauna Aufguss Professional, Danish Sauna Association, Malaysia
5:30 pm - 6:20 pm Cristall Room, KitzKongress Up one Level	<ul> <li>OPTION 3: Breakout Discussion Forum</li> <li>Soaking up HistorySteaming into the Hot Springs "R" Evolution</li> <li>Facilitators:</li> <li>Amy McDonald, Chair of Global Hot Springs Initiative, Global Wellness Institute, U.S.; Owner, Under a Tree, U.S.</li> <li>Mark Hennebry, Vice Chair of Global Hot Springs Initiative, Global Wellness Institute, U.S.; Board Director, Danubius Hotel Group, UK</li> <li>Participants:</li> <li>Tom J. Bauer, COO, VAMED Vitality World, Austria</li> <li>Charles Davidson, CEO &amp; Co-Founder, Peninsula Hot Springs, Australia</li> <li>Wendi Gelfound, Director of Marketing, Ojo Caliente Mineral Springs Resort &amp; Spa, U.S.</li> <li>David Clay Large, Senior Fellow, Institute of European Studies, UC Berkley, U.S.</li> <li>Tomonori Maruyama, Chief Research Consultant &amp; Manager, Mitsui Knowledge Industry Co., Ltd., Japan</li> </ul>
<b>5:30 pm – 6:20 pm</b> Breakout Rooms I & II, KitzKongress Up one Level	OPTION 4: Breakout Discussion Forum Wellness is Everywhere: How to Get Heard Above the Noise Strategies - From Social Media to Storytelling Facilitator: Suzanne Duckett, Spa Guide Editor & Founder, The Antitode, UK

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Last updated on 3 October 2016 at 5:04 PM

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	Participants: To be announced soon.
<b>5:30 pm - 6:20 pm</b> Aurora Room, KitzKongress Up one Level	<b>OPTION 5: Breakout Discussion Forum</b> Why Eating Less and Exercising More Can Make You Fat!
	Stephanie Moore, Clinical Nutritionist, Health in Hand, UK
7:30 pm - 9:30 pm	Evening Event
A-ROSA Kitzbühel Hotel Kitzhof	"Dine Around Mixer in the Town of Kitzbühel"
Hotel Schwarzer Adler Sporthotel Reisch	Attire: Alpine Casual
	Three Concurrent Casual Kaffee Conversations (Open to All)
	You're invited to the inaugural group of <b>Kaffee Conversations</b> , an after-hours networking opportunity with a dash of Austrian hospitality. Come meet fellow delegates and connect over a shared passion. Think of it as chatting with friends—old and new—in your living room.
	We decided to create these Kaffee Conversations in part because we're staying in hotels throughout Kitzbühel, and thought it would be fun (and productive) to offer places for people to gather, and to give those gatherings a little extra meaning. The topics were chosen based on your stated interests; we identified a few people who have expertise in these areas and put their names on this list, hoping they would find it fun to join. <i>Everyone is invited</i> —just choose a topic based on your passion and have fun!
10:00 pm - 11:00 pm	<i>1. Let's talk with economic strategists and futurists</i>
TBD	Hosts: Susie Ellis, Chairman & CEO, Global Wellness Summit, U.S. Thierry Malleret, Co-Founder, The Monthly Barometer, France
	David Bosshart, PhD, CEO, Gottlieb Duttweiler Institute (GDI), Switzerland Andreas Braun, PhD, CEO, Destination Wattens, Austria Barbara Kolm, PhD, Director, Austrian Economics Center, Austria Edie Weiner, President & CEO, The Future Hunters, U.S.
	and anyone else who would like to discuss the economy and the future!
10:00 pm - 11:00 pm	2. Let's talk about wellness communities
TBD	Hosts: Mia Kyricos, President, Kyricos & Associates LLC, U.S. Steve Nygren, Founder, Serenbe, U.S.
	<b>Glenys Archer</b> , Co-Founder, Aquareon LLC, U.S. <b>Enrico Bracesco</b> , Global Commercial Director, Technogym Spa, Italy
	Alfredo Carvajal, President, Delos International & Signature Program, Delos Living LLC, U.S.

	Samantha Foster, Director, Destination Spa Management Ltd, Thailand Andrew Gibson, Vice President, Spa & Wellness, FRHI Hotels & Resorts, United Arab Emirates Whitney Gray, PhD, Vice President, Delos Living LLC, U.S. Oleg Gusakov, Partner Griffin Partners, Russian Federation George Miles, Jones Partner, Griffin Partners, Russian Federation Robert Ranzi, Cluster Manager, Standortagentur Tirol, Austria Professor Dr. Terry Stevens, Professor of Tourism Innovation, School of Management, Swansea University, Wales, UK and anyone else who would like to discuss the topic of <i>wellness</i> <i>communities!</i>
10:00 pm - 11:00 pm TBD	<ul> <li>3. Let's talk about investing</li> <li>Hosts: Gina Diez Barroso, President &amp; CEO, Grupo Diarq, Mexico Sue Harmsworth, MBE, Chairman &amp; Founder, ESPA International, UK</li> <li>Abdulla Hassan Al-Mehshadi, CEO, Msheireb Properties, Qatar Peter Bisley, Chief Officer of Development and Asset Management, Msheireb Properties, Qatar Tim Chun, Vice President, CCL Holding, U.S.</li> <li>Katrine Formby, Vice President, Sable Investments, U.S.</li> <li>Omer K. Isvan, President, Servotel Corporation, Turkey Neil Jacobs, CEO, Six Senses Hotels Resorts Spas, Thailand Vladislav Osipov, Managing Director, Centiveo AG, Switzerland David Wickline, Chairman, Alchemy Ventures Group, U.S.</li> <li>Sandra Wong, CEO, Vitulen Sdn Bhd, Malaysia</li> <li>Amelia Yao, Founder, Wellness Department, Hanshi Investment and Management Ltd. Co, China</li> </ul>
	and anyone else who would like to discuss the topic of <i>investing</i> !

TUESDAY, OCTOBER 18, 2016 DAY TWO	
6:30 am - 8:45 am At your hotel	Breakfast
8:00 am - 5:00 pm Foyer, KitzKongress	Summit Concierge & Registration Open Sponsored by LEMI
9:00 am - 9:50 am Palladium Ballroom, KitzKongress Main Floor	<ul> <li>OPTION 1: General Session: Keynote Interview</li> <li>Wellness Architecture and Design: Insights and Inspiration</li> <li>Lars Krückeberg, Founding Partner, GRAFT Gesellschaft von Architekten mbH, Germany</li> <li>Ann Marie Aguilar, Arup Foresight, Associate Director of Wellbeing and Sustainability, UK</li> <li>Interviewer: Liz Terry, CEO, Leisure Media &amp; Editor, CLAD magazine (Community of Leisure Architects &amp; Designers), UK</li> </ul>
<b>9:00 am - 9:45 am</b> Odeon Room, KitzKongress Main Floor	OPTION 2: Breakout Session: Keynote The Double Paradigm Shift: The Global Economic Transformation Plus the Beginning of Civilization Alpha. Edie Weiner, President & CEO, The Future Hunters, U.S.
<b>10:00 am - 10:30 am</b> Palladium Ballroom, KitzKongress Main Floor	Collaboration-Jam! Spotlight on Sponsors
10:30 am - 11:00 am	Networking Energy Break Sponsored by June Jacobs Spa Collection
	OPTION 1: Palladium Ballroom
<mark>11:00 am - 11:20 am</mark> Palladium Ballroom, KitzKongress	General Session: Keynote Waters of Wellness
	<b>David Clay Large</b> , Senior Fellow, Institute of European Studies, UC Berkley; Author, <i>The Grand Spas of Central Europe: A History of</i> <i>Intrigue, Politics, Art, and Healing</i> , U.S.
<b>11:20 am - 11:35 am</b> Palladium Ballroom, KitzKongress	General Session: Short Keynote Hot Springs Austria - Present & Future
	Tom J. Bauer, COO, VAMED Vitality World, Austria
<mark>11:35 am - 11:50 am</mark> Palladium Ballroom, KitzKongress	General Session: Short Keynote What is Today's Investment Money Looking for?
	Omer K. Isvan, President, Servotel Corporation, Turkey

	OPTION 2: Odeon Room
<b>11:00 am - 11:15 am</b> Odeon Room,	Session: Short Keynote Health Starts In Your Mind
KitzKongress	<b>Nils Behrens,</b> Managing Director & Chief Marketing Officer, Lanserhof Group, Germany
11:15 am - 11:35 am Odeon Room,	Session: Short Keynote A Successful Hospitality, Spa, Medical, Integrative Model
KitzKongress	<b>Dr. Harry F. König,</b> Head of Medical Care, Brenners Park Hotel & Spa, Germany
11:35 am - 11:50 am Odeon Room,	Session: Short Keynote Do Short and More Frequent Spa Vacations Show Health Effect?
KitzKongress	<b>Dr. Wolfgang Schobersberger,</b> Director, Institute for Sports Medicine, Alpine Medicine and Health Tourism (ISAG), UMIT, Austria
11:50 am - 12:05 pm Palladium Ballroom,	General Session: Short Keynote Mental Detox
KitzKongress Main Floor	<b>Dietmar Mueller-Elmau,</b> CEO & Owner, Schloss Elmau Luxury Spa & Cultural Hideaway, Germany
12:05 pm - 12:25 pm Palladium Ballroom,	<b>General Session: Keynote</b> The European Economy From a Wellness Point of View
KitzKongress Main Floor	Barbara Kolm, PhD, Director, Austrian Economics Center, Austria
12:25 pm - 12:45 pm Palladium Ballroom,	General Session: Keynote Mental Toughness
KitzKongress Main Floor	Stephan Eberharter, Olympic Skier & Champion, Austria
12:45 pm - 4:00 pm Take Gondola	Lunch and Free Time Atop the Famous Hahnenkamm Mountain
Hahnenkamm Mountain	Sponsored by BuDhaGirl LLC
	Attire: Casual & Sporty
	Outdoor Activities Available: Hiking
	Mountain Biking Yoga
	Segway Tour Photos with Stephan Eberharter at Starter House
	Paragliding Please note that spots are limited for each activity. If you would like to paraglide at an additional fee, please contact Elements 3
	( <u>info@elements3.at</u> ) directly to reserve your spot.

<b>6:00 pm</b> Please meet in the lobby of your hotel	A Bus Picks Up Delegates From Each of the Summit Hotels A-ROSA Kitzbühel Hotel Kitzhof Hotel Schwarzer Adler Hotel Zur Tenne Rasmushof Sporthotel Reisch If you are not staying at one of the Summit Hotels, please join the group at the one closest to you.
Swarovski Crystal Worlds	"A Glittering Evening at Swarovski Crystal Worlds" Evening Cocktails while Strolling through the Chambers of Wonder Gala Dinner 10th Anniversary Auction: To Benefit the Global Wellness Institute Research
	<i>Attire: Cocktail or Casual – Sparkles Welcome!</i> <b>Host &amp; Auctioneer:</b> G <b>iselle Fernandez,</b> Journalist & Filmmaker, U.S.

WEDNESDAY, OCTOBER 19, 2016 DAY THREE		
<mark>6:45 am - 8:45 am</mark> At your hotel	Breakfast	
8:00 am - 4:00 pm Foyer, KitzKongress	Summit Concierge & Registration Open Sponsored by LEMI	
9:00 am - 9:45 am Palladium Ballroom, KitzKongress Main Floor	Shark Tank of Wellness Student Competition Sponsored by Chiva-Som International Health Resort, ESPA International, Four Seasons Hotels and Resorts, Iredale Mineral Cosmetics, Klafs GmbH & Co. KG, and ResortSuite	
	Moderator: Nancy Davis, SVP & Executive Director, Global Wellness Summit, U.S.	
	Finalists: Student: Shahrin Ali, North South University, Bangladesh Professor: Khan Muhammad Saqiful Alam, North South University, U.S.	
	<b>Student: Svjetlana Radakovic,</b> IMC University of Applied Sciences Krems, Austria	
	<b>Professor: Teresa Mang,</b> IMC University of Applied Sciences Krems, Austria	
	<b>Student: Regina Tarány,</b> IMC University of Applied Sciences Krems, Austria	
	<b>Professor: Teresa Mang,</b> IMC University of Applied Sciences Krems, Austria	
	Judging Panel: Simon Casson, President, Hotel Operations, Europe, Middle East and Africa, Four Seasons Hotels and Resorts, UAE Tracey Chappell, Senior Vice President, Global Spa Solutions, ESPA International, UK	
	Jane Iredale, President & CEO, Iredale Mineral Cosmetics, U.S. Sheila McCann, General Manager, Chiva-Som International Health Resort, Thailand	
	Frank Pitsikalis, Founder & CEO, ResortSuite, Canada Frank Strobel, Director, International Sales, Klafs GmbH & Co. KG, Germany	
<mark>9:50 am - 10:15 am</mark> Palladium Ballroom, KitzKongress Main Floor	General Session: Keynote Economics of Happiness and Well-being: Why These	
	Measurements are Important and What is Their Impact?	
	Jan-Emmanuel De Neve, PhD, Associate Professor of Economics and Strategy at Saïd Business School, University of Oxford, UK	
10:15 am - 10:45 am	Networking Energy Break Sponsored by [ comfort zone ]	

10:45 am - 11:00 am Palladium Ballroom, KitzKongress Main Floor	<b>General Session: Short Keynote</b> Bhutan and the Concept of Gross National Happiness (Including excerpts from an interview with H.E. Jigme Thinley, Prime Minister of Bhutan 2008 to 2013)
	<b>Prof. Gerry Bodeker, PhD</b> , Green Templeton College, University of Oxford; Dept of Epidemiology, Columbia University, New York, UK
11:05 am - 11:20 am Palladium Ballroom, KitzKongress Main Floor	<b>General Session: Short Keynote</b> Millennials: Spoiled for Choice and Very Stressed - How to Attract and Satisfy this New Generation of Traveler
	Irene Forte, Brand Manager, Rocco Forte Hotels, UK
11:25 am - 11:40 am Palladium Ballroom, KitzKongress Main Floor	<b>General Session: Short Keynote</b> Vision of the Future for Health and Wellness from the World Economic Forum
	Vanessa Candeias, Head of Health Promotion & Disease Prevention, World Economic Forum, Switzerland
<b>11:45 am - 12:05 pm</b> Palladium Ballroom, KitzKongress	General Session: Short Keynote Future: Beyond Ghettos of Wellness
Main Floor	Andreas Braun, PhD, CEO, Destination Wattens, Austria
<mark>12:05 pm - 12:12 pm</mark> Palladium Ballroom, KitzKongress	General Session: Announcement Passion Moment
Main Floor	CG Funk, Consultant, Funk Consulting, U.S.
<mark>12:14 pm - 12:19 pm</mark> Palladium Ballroom, KitzKongress Main Floor	General Session: Announcement Passion Project - Global Wellness Day
	Belgin Aksoy, Creative Director, Richmond International, Turkey
12:20 pm - 2:00 pm Hotel Rasmushof	Relaxed Lunch Buffet Sponsored by Biologique Recherche
2:00 pm - 2:15 pm Palladium Ballroom, KitzKongress Main Floor	<b>General Session: Short Keynote</b> Macro Economic Changes Underway Affecting Wellness: Who is at Risk and Who will be the Winners?
	Thierry Malleret, Co-Founder, The Monthly Barometer, France
2:15 pm - 2:20 pm Palladium Ballroom,	General Session: Announcement Global Wellness Institute Initiatives Catch Fire!
KitzKongress Main Floor	Susie Ellis, Chairman & CEO, Global Wellness Institute, U.S.
	General Session: Announcement (3 minutes) Career Development Initiative Jean-Guy de Gabriac, Chair of Global Career Development

	Initiative, Global Wellness Institute, U.S.; Founder & CEO, TIP TOUCH International, Belgium
	<b>General Session: Announcement (3 minutes)</b> Hydrothermal Initiative - Guide to Hydrothermal Spa & Wellness Development Standards <b>Don Genders</b> , Chair of Hydrothermal Initiative, Global Wellness Institute, U.S.; CEO, Design for Leisure, UK
	<b>General Session: Announcement (3 minutes)</b> <i>Wellness for Cancer</i> <b>Julie Bach,</b> Chair of Wellness For Cancer Initiative, Global Wellness Institute, U.S.; Executive Director, Wellness for Cancer, U.S.
2:30 pm - 3:00 pm Palladium Ballroom, KitzKongress Main Floor	<b>General Session: Presentation</b> Wellness Communities & Lifestyle Real Estate: The Next Frontier
	<b>Presenter: Mia Kyricos</b> , Chair of Wellness Communities Initiative, Global Wellness Institute, U.S.; President, Kyricos & Associates LLC, U.S.
	Contributors: To be announced soon.
<b>3:00 pm - 3:20 pm</b> Palladium Ballroom, KitzKongress Main Floor	General Session: Keynote Looking Towards the Future: Wild Collaboration and New Metrics
	Maggie Hsu, Advisor, Zappos, U.S.
<b>3:20 pm - 3:35 pm</b> Palladium Ballroom, KitzKongress Main Floor	General Session: Announcement of Award Winners
	<b>Shark Tank of Wellness Award Winners</b> \$10,000 in Prize Money
	Global Wellness Awards
	<i>Leader in Workplace Wellness</i> <b>Presenting Sponsor: Talal Bin Ali</b> , Founder & President, Enaya Care International Co. Ltd., Saudi Arabia
	The Debra Simon Award for Leader in Furthering Mental Wellness Presenting Sponsor: Lauren Wright, President, The Debra Simon Family Foundation, U.S.
	<i>Leading Woman in Wellness</i> <b>Presenting Sponsor: Sammy Gharieni</b> , CEO & Founder, Gharieni Group GmbH, Germany
	Leader in Innovation Presenting Sponsor: Josh McCarter, CEO, Booker, U.S.
	<i>Leader in Sustainability</i> <b>Presenting Sponsor: Roberto Arjona</b> , Chief Executive & General Manager, Rancho La Puerta, Mexico
<b>3:35 pm - 3:45 pm</b> Palladium Ballroom,	Time Capsule Farewell Sealing our Fate: The GWS Time Capsule Finale

KitzKongress Main Floor	<b>Edie Weiner,</b> President & CEO, The Future Hunters, U.S. and all delegates
3:50 pm - 4:00 pm Palladium Ballroom.	Announcement of 2017 GWS Location!
KitzKongress Main Floor	Introduction of 2017 Summit Co-Chairs!
<mark>4:00 pm</mark> Palladium Ballroom, KitzKongress Main Floor	Champagne Toast Sponsored by Aloys F. Dornbracht GmbH & Co. KG GWS Board of Directors, GWS Team, 2016 Sponsors and All Delegates
<b>4:00 pm - 5:00 pm</b> Foyer, KitzKongress	Après Summit Networking Sponsored by The Madison Collection
	Post-Summit Activities
Meet at 5:00 pm In the foyer of KitzKongress (bus departs at 5:15pm)	An "Austrian-Style" Wellness Hotel Sampler Spend three nights at three different "wellness hotels" with a range of wellness experiences in beautiful surroundings. Hosted by Sallie Fraenkel, this tour promises to have many unusual experiences for those who love "wellness travel."
	NOTE: PLEASE CHECK OUT BEFORE COMING TO THE GENERAL SESSIONS ON DAY 3. You may store your luggage in the Coat Check area at the KitzKongress.
Meet at 5:15 pm In the foyer of KitzKongress (bus departs at 5:30pm)	Healing in the Hills: The Thermal Waters and Grand Spas of Austria During this three-day, three-night trip, visit some of the most
	historic spas in Austria – Bad Gastein, Bad Hofgastein and Bad Ischl – frequented by ArchDuke Franz Josef, Mozart and Freud. Accompanying the tour will be historian, professor and author of "The Grand Spas of Central Europe: A History of Intrigue, Politics, Art and Healing," David Clay Large.
	NOTE: PLEASE CHECK OUT BEFORE COMING TO THE GENERAL SESSIONS ON DAY 3. You may store your luggage in the Coat Check area at the KitzKongress.

### THURSDAY, OCTOBER 20, 2016 POST-SUMMIT ACTIVITIES

9:00 am - 12:00 pm Hotel Kitzhof	Host a Future Summit Opportunity to speak with Michelle Gamble, VP Global Business Development, and Nancy Davis, SVP & Executive Director, regarding what's involved in hosting a future Summit.
	Please email Michelle at <u>michelle.gamble@globalwellnesssummit.com</u> to request a time to meet on Thursday morning. There will be RFPs available for those interested in learning more.
Departure information provided by Boutique Journeys	Imperial Austria Featuring Salzburg and Vienna Experience the magic of these two Austrian cities with their amazing music and culture. The tour includes three-days and
For questions contact: Nathalie Nagy, <u>nathalie@boutique-</u> journeys.com	three-nights including a private, after-hours tour of the Austrian National Gallery in the Upper Belvedere Palace. Also included is a stay at the bucolic Schloss-Fuschl near Salzburg and the historic Hotel Sacher in Vienna – true five-star experiences.
Departure information provided by VIVAMAYR	A Destination Spa Experience at VIVAMAYR Altaussee Experience modern Mayr Medicine, the symbiosis of naturally- based holistic healing methods based on the Mayr Cure, pioneered
For questions contact: Sallie Fraenkel, <u>sallie@mindbodyspiritnet.com</u>	based holistic healing methods based on the Mayr Cure, pioneered by Austrian medical practitioner Dr. F.X Mayr (1875–1965). The F.X Mayr cure is based on rest, detoxification and the cleansing of the digestive tract. A five-day stay or seven-day stay are offered.

### \*2016 Press Delegates:

Kathleen Baird-Murray, Author & Beauty Journalist, UK Katie Barnes, Editor, Spa Business magazine, Leisure Media, UK Claudia Bette-Wenngatz, Journalist, Germany Sascha Bostan, General Manager, Redspa media GmbH, Germany Sarah Camilleri, Founding Editor & Publisher, European Spa magazine, UK Susan D'Arcy, Luxury Travel & Spa Editor, The Sunday Times, UK Theresa DiMasi, Vice President, Content & Editor in Chief, Weight Watchers International, Inc., U.S. Hildegard Dorn-Petersen, Journalist & Consultant, AHGZ Wellness Summit, Germany Suzanne Duckett, Spa Guide Editor & Founder, The Antitode, UK Nora Elias, Editor, Professional Spa & Wellness magazine, UK Céline Guerton-Mathias, CEO, EMOTION SPA magazine, France Franka Hänig, General Manager, Redspa media GmbH, Germany Norbert Hintermayer, Editor, Hintermayer Media, Austria Laure Jeandemange, Editor-in-Chief, Les Nouvelles Esthétiques - Spa De Beaute, France Sara Jones, Managing Director & Editor, Spa & Wellness Mexico, Mexico Jane Kitchen, News Editor, Spa Business, UK Valérie Le Mao, Editorial Advisor, Wellness & Spa, Esthetic World, Spain Mark Moloney, Managing Director, Professional Spa & Wellness, UK Nicola Moulton, Beauty & Health Director, Vogue, UK Françoise Perier, Journalist, Les Nouvelles Esthétiques, France Stephanie Shiu, Editor-in-Chief, AsiaSpa, Hong Kong Mariko Soryu, Spa Journalist, Flrames Factory Co, Ltd, Japan Walter Taferner, Owner, Streifzug Media GmbH, Austria Etha Taferner-Barendse, Co-Owner, Streifzug Media GmbH, Austria Liz Terry, CEO, Leisure Media, UK Sarah Todd, Contributing Editor, European Spa magazine, UK Laure-Anne Vilaine, Editorial Advisor, Palindrome Edition, France